

How to get started

Program steps & FAQs

Your Lantheus Link team

About Lantheus Link

# Here to help connect the dots.

What to expect from our program.



# Helping move care forward.

Lantheus Link connects patients to resources and guidance on how they can access, schedule and get to their diagnostic scan.

Support is many things,  
so Lantheus Link is, too.



#### Access & Reimbursement

Streamlined assistance with benefits investigations, prior authorizations, appeals and claims.



#### Affordability

Personalized guidance on financial assistance programs that may be available, including foundation assistance options.



#### Education & Resources

Tools, resources and connection to advocacy groups that can help lend insight and understanding.



#### Logistics Support

Support with appointments, imaging sites and transportation services.

# A team that understands.

## Care Coordinator

Your patient's main point of contact for all things Lantheus Link. They assist by:

- Helping locate a convenient imaging center
- Sharing insurance coverage and out-of-pocket costs
- Sharing financial assistance options
- Helping find transportation assistance
- Guiding patients through scan scheduling
- Providing appointment reminders

## Patient Access Leader

Your main point of contact for resources that facilitate care. They assist by:

- Helping navigate patient access
- Educating on payor policies
- Keeping you informed on your patient's progress
- Providing coding and billing information to address denials



# Four steps to a completed scan.

# 1

## Enrollment

Work with your patient to fill out and submit the enrollment form.

- Complete all fields and obtain all signatures.
- Use Section 5 for help locating a convenient, in-network imaging site.
- Fax completed forms to 844-339-8515 or email to [support@lantheuslink.com](mailto:support@lantheuslink.com).

# 2

## Benefits Investigation

Next, we'll conduct a benefits investigation to determine your patient's coverage for our diagnostic imaging agent and related procedures.

- As needed, we can provide documentation to help with prior authorizations, letters of medical necessity, denials and appeals.
- If applicable, we will verify any transportation benefits in your patient's health plan.

# 3

## Scheduling & Onboarding

When the scan is ready to be scheduled, we'll onboard your patient to the program.

- We will reach out to the identified imaging center (if applicable).
- The Care Coordinator will go over insurance benefits, out-of-pocket costs, steps for scheduling, potential transportation and financial assistance options and educational resources.

# 4

## Reminders & Follow-ups

With a scan on the calendar, we'll make sure your patient doesn't miss their appointment.

- Your patient can sign up to receive scan reminders two days before the appointment.
- If necessary, we can assist with rescheduling.
- We'll confirm scan completion and follow up with you as needed.

# You may be asking, so we answered.

## **Who is eligible for Lantheus Link?**

Patients and caregivers to patients prescribed a procedure consistent with approved usage of our diagnostic imaging agent are eligible to enroll.

## **How will I be notified once enrollment is complete?**

Your patient's Care Coordinator will reach out to both you and your patient.

## **What happens if my patients' insurance changes?**

Reach out to your patient's Care Coordinator with the new insurance information so they can begin a benefits investigation.

## **How can I find an in-network imaging site for my patients?**

Use our scan facility locator at [LantheusLink.com](https://LantheusLink.com) to find an imaging site in your patient's area. The Care Coordinator can confirm if a site is in network with your patient's insurance.

## **How can you help my patients with the cost of their scans and transportation logistics?**

We can provide information on financial assistance and transportation assistance organizations that may be able to help.

## **How can my patients sign up for scan reminders?**

Once a scan has been scheduled, your patient's Care Coordinator will offer the option to sign up for scan reminders.



# It all starts here.



To learn more about our program  
and download the enrollment form,  
[\*\*click here.\*\*](#) ↗

**Questions? We're here to help.**

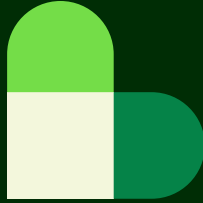
8 am–8 pm ET, Monday–Friday

P: 844-339-8514

F: 844-339-8515

E: [support@lantheuslink.com](mailto:support@lantheuslink.com)

[LantheusLink.com](https://LantheusLink.com)



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